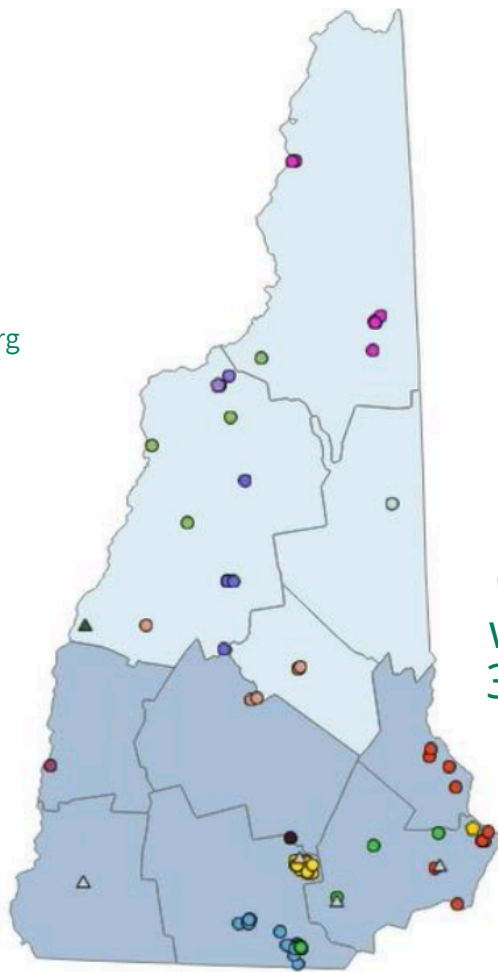




Bi-State's mission is to advance access to comprehensive primary care services for all, with special emphasis on those most in need in Vermont and New Hampshire.

Our members include Federally Qualified Health Centers, Planned Parenthood clinics, and Area Health Education Centers.



In New Hampshire, there are 63 FQHC sites in 9 counties that serve as the medical home for over 92,000 Granite Staters who made over 369,000 visits in 2023.

What is a Federally Qualified Health Center?

Federally Qualified Health Centers (FQHCs), also known as Community Health Centers, provide comprehensive primary and preventive services, including medical, dental, mental and behavioral health, substance use disorder diagnosis and treatment, and low-cost medications. They accept patients regardless of insurance status or ability to pay, and they work with their communities to address a range of barriers to health, including issues such as lack of transportation and food insecurity. Bi-State represents all NH FQHCs. There are four defining components of a Federally Qualified Health Center:

Comprehensive Services



FQHCs must offer primary medical, dental, mental health & enabling services.

Located in Areas of High Need



FQHC sites must be located in a Medically Underserved Area.

Open to Everyone



FQHCs accept all patients, regardless of insurance or ability to pay, and offer a sliding fee scale.

Patient-Majority Governing Board



FQHCs are rooted in their communities' needs, amplifying patient voices.

FQHCs Build Strong New Hampshire Communities



Creating local jobs and offering top-tier training to over 1,000 NH employees, and generating an additional 800 indirect/induced jobs.*



Making quality services available to all patients regardless of ability to pay.



Providing comprehensive, integrated services to communities within federally-designated medically underserved areas.



Spurring economic development and generating savings to the overall health system by delivering cost-effective primary care.



Responding to community needs through expanded hours, addressing transportation barriers and food access issues, providing whole-family care, and creating targeted programs.



Maintaining healthier communities by focusing on preventive services, social determinants of health, and chronic disease management.

*Capital Link 2022 Report, "The Economic Impact of New Hampshire's Community Health Centers" based on 2021 UDS data

FQHCs Serve Granite Staters In Need



Over 19,000
Children

~

21% of NH Patients



Nearly
3,000 Veterans



20% of Patients
are Older Adults

~

FQHCs serve 7% of
Medicare Enrollees



FQHCs serve 16% of
Medicaid Enrollees

~

31% of an FQHC's
average payer mix is
Medicaid



5,000 Patients
Experiencing
Homelessness



Over 13,000
Uninsured Patients

~

FQHCs serve 1 in 5 of
all uninsured Granite
Staters

FQHCs must meet certain criteria

Receiving an FQHC designation allows a health center to access federal grants and a prospective payment system (PPS) under Medicare and Medicaid. Section 330 of the Public Health Service Act governs the Community Health Center Program and requires them to offer a particular comprehensive suite of services. FQHCs also have a large regulatory burden, including over 90 requirements tied to FQHC status. Bi-State Primary Care association provides technical assistance to FQHCs in meeting federal requirements and accessing federal funds.

Numbers reflect 2023 UDS data