

Southern NH Area Health Education Center: Upcoming Continuing Education Workshops and Conferences

Hello,

Southern NH Area Health Education Center is announcing upcoming workshops and conferences. Please go to our website at www.snhahec.org and click onto the calendar for a complete listing of programs, more information on those listed below, and to register and think about scheduling some of the lunch and learns and workshops for the spring and summer 2009 now.

The following programs have specific dates and times:

Medical Interpretation Training - Manchester NH October 10 – December 12, 2009; Saturdays from 10am – 4pm

SNHAHEC and NHMHC are offering a 54-hour Medical Interpretation Training Program in Manchester NH. The classes will be held on Saturdays from 10am – 4pm. **The total cost of the training is \$600, which includes the manual.** Partial scholarships may be available for qualified students who speak hard to find languages. Students are encouraged to bring bilingual medical glossaries or dictionaries to the class. Applicants must have High School Diploma or GED or be 18 years of age (by the time of graduation from this program) if attending high school. Each applicant will be screened for English and target language proficiency. Attendance at all classes is mandatory in order to receive a certificate of completion.

Individuals interested in this training must complete the form below; include a nonrefundable registration fee of \$100 check/money order made out to SNHAHEC and mail to **Florentina G. Dinu, Southern New Hampshire Area Health Education Center, 128 State Route 27, Raymond NH 03077.**

There is a limited number of spaces and “first come, first served” policy will apply.
For more information please contact Florentina at: 603-895-1514 x 5 or
fgdinu@snhahec.org or Inna at: innal@comcast.net

The following program may be schedule at your practice at your convenience:

Cultural Competency Training Opportunities

Becoming culturally competent is a process of understanding one's own belief system and being respectful of others. Culture encompasses religion, class, gender, race, ethnicity, language, educational level, and many other elements. Let us help you engage your staff to build cultural desire!

The New Hampshire Minority Health Coalition and the Southern NH Area Health Education Center have joined together to offer cultural competency training opportunities. These trainings can be scheduled on-site at times convenient for your staff. The cost of trainings can be negotiated based on the number of hours of training and availability of grant funding.

Read the descriptions of each training session to determine what program would be most effective in your organization. The times can be negotiated as well, for example, training can go for only one hour, or it may be expanded to two hours.

The following programs are available:

- Working with Interpreters
- Simulated Patients from Diverse Cultures
- Class: A Hidden Culture
- Cross Cultural Skills in Health Care
- Cross Cultural Skills in Behavioral Health
- Culture and Cultural Competency
- Clinical Case Studies Across Cultures
- Culture Forums
- Spanish for Health Care Professionals
- Spanish for Front Desk Staff
- Introduction to Health Literacy
- NEW!!! Building Cultural Effectiveness

Continuing education credits are available for physicians, and nurses. For more information or to schedule one of these programs and the cost call Malone Cloitre at (603)895-1514 ext. 3 or mcloitre@snhahec.org or contact Florentina Dinu at (603)895-1514 ext. 5 or fgdinu@snhahec.org.

Dates: call either Malone Cloitre or Florentina Dinu to schedule

Cost: Contact Malone Cloitre to discuss the cost of the program

